

E.H. Wachs 600 Knightsbridge Parkway Lincolnshire, IL 60069 www.ehwachs.com

# HCM-3E4-50 Hydraulic Power Unit User's Manual



E.H. Wachs Company Part No. 14-MAN-28

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# HCM-3E4-50 Hydraulic Power Unit

The Wachs HCM-3E4-50 hydraulic power unit is an electric-powered unit providing 8 gpm flow at a maximum pressure of 1500 psi (30 l/min at 103 bar). It is available in either a standard or an explosion-proof configuration. The explosion-proof version uses a motor and power panel designed for safe operation in explosive environments.

The HCM-3E4-50 is designed to operate Type 1, Type 2, or Type 3 open-center tools.

# FEATURES AND SPECIFICATIONS CHECK ITEMS IN BOLD

- 15 HP electric motor
- 440 V, 50 Hz power requirement.
- Enclosed hydraulic system with self-contained reservoir and filtration.
- Sound-suppression lining.
- Enclosed, high-capacity cooling system with shaftmounted air-to-oil cooler and suction fan; meets or exceeds HTMA specifications.
- Hydraulic oil level sight gauge.
- HTMA quick disconnect couplers.
- Cart design with collapsible handles and large diameter tires.

Table 1 and the following figures describe the 3E3 electric power unit.

**Table 1: HCM-3E4-50 Specifications** 

Hydraulic system	Open center
Frame type	2-wheel mobile unit
Electrical	415-440 V, 50 Hz, 3 phase
Fuse panel	30 A
Wiring	10 gauge (5 mm <sup>2</sup> )
Motor	15 HP, 440 V, 3 phase
Oil cooler	Air to oil with independent fan
Filtration	10 micron return
Hydraulic oil capacity	7.0 gallons (25.6 liters)
Rated flow (no pressure)	8 gpm (30 l/min)
Rated flow @ 1500 psi (103 bar)	15 gpm (56 l/min)
Rated (relief) pressure	1500 psi (103 bar)
Dimensions (L x W x H)	38.5" x 26" x 40" (978 x 660 x 1016 mm)
Weight	500 lb (227 kg)

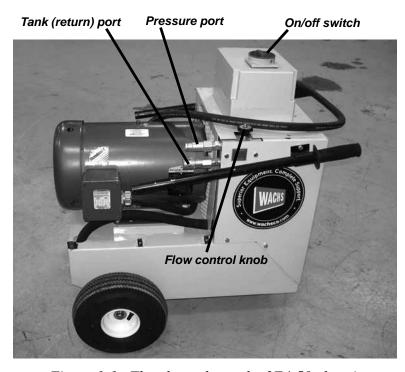


Figure 1-1. The photo shows the 3E4-50 electric power unit.

E.H. Wachs

#### WIRING REFERENCE

Wachs hydraulic power units are prewired at the factory. This page describes wiring of the HCM-3E4-50 in case you need to perform service on the unit. Refer to the electrical specifications in Table 1.

#### Power Switch

The power switch is on the front of the electrical control box. Turn the switch clockwise to turn the unit on. Turn the switch counter-clockwise to turn the unit off.





#### Plug (Input) Wiring

The photo at the right shows the input power cable. The green wire is ground. The other wires (black, white, and red) are hot.

After connecting the cable to input power, "bump" the motor on and off to check the direction it is rotating. A label on the motor (shown at right) indicates the motor rotation direction. If the motor is rotating the wrong direction, flip any 2 of the "hot" power input wires to reverse the direction.

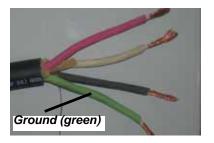
#### Switch and Fusebox Wiring

The photos below show the wiring of the switch and fuse-box. Make sure fuses are 30 amps.



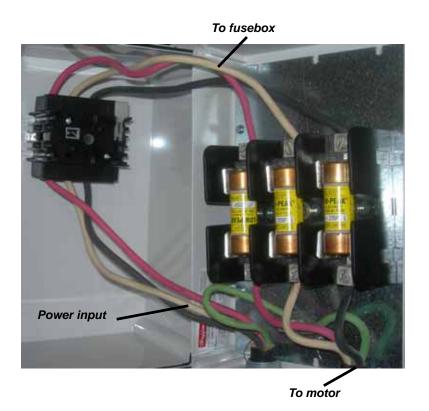
#### **WARNING**

All electrical work should be performed by a qualified electrician. Disconnect main electrical power to the unit before removing covers. Disconnect hydraulic circuit before performing service.





Motor should turn clockwise



### Motor Wiring

The motor on the HCM-3E4-50 is prewired at the factory for high voltage (440 V) operation, as shown on the wiring connection label on the motor. No other service is required.

Voltage of units in the field cannot be changed with the supplied components. Contact factory service at E.H. Wachs if this is required.

# Safety

E.H. Wachs takes great pride in designing and manufacturing safe, high-quality products. We make user safety a top priority in the design of all our products.

Read this chapter carefully before operating the hydraulic power unit. It contains important safety instructions and recommendations.

### **OPERATOR SAFETY**

Follow these guidelines for safe operation of the equipment.

- <u>READ THE OPERATING MANUAL.</u> Make sure you understand all setup and operating instructions before you begin.
- INSPECT MACHINE AND ACCESSORIES.

  Before starting the machine, look for loose bolts or nuts, leaking lubricant, rusted components, and any other physical conditions that may affect operation.

  Properly maintaining the machine can greatly decrease the chances for injury.
- ALWAYS READ PLACARDS AND LABELS. Make sure all placards, labels, and stickers are clearly legible and in good condition. You can purchase replacement labels from E.H. Wachs Company.
- **KEEP CLEAR OF MOVING PARTS.** Keep hands, arms, and fingers clear of all rotating or moving parts.

#### In This Chapter

**OPERATOR SAFETY** 



Look for this symbol throughout the manual. It indicates a personal injury hazard.

Always turn machine off before doing any adjustments or service.

- SECURE LOOSE CLOTHING AND JEWELRY.
  Secure or remove loose-fitting clothing and jewelry, and securely bind long hair, to prevent them from getting caught in moving parts of the machine.
- **KEEP WORK AREA CLEAR.** Keep all clutter and nonessential materials out of the work area. Only people directly involved with the work being performed should have access to the area.

Safety Symbols



This icon is displayed with any safety alert that indicates a personal injury hazard.

## **⚠** WARNING

This safety alert indicates a potentially hazardous situation that, if not avoided, **could** result in **death or serious injury**.

## CAUTION

This safety alert, with the personal injury hazard symbol, indicates a potentially hazardous situation that, if not avoided, **could** result in **minor or moderate injury**.

#### NOTICE

This alert indicates a situation that, if not avoided, will result in damage to the equipment.

#### **IMPORTANT**

This alert indicates a situation that, if not avoided, **may** result in **damage to the equipment**.

**Protective Equipment Requirements** 



#### **WARNING**

Always wear impact resistant eye protection while operating or working near this equipment.

For additional information on eye and face protection, refer to Federal OSHA regulations, 29 Code of Federal Regulations, Section 1910.133., Eye and Face Protection and American National Standards Institute, ANSI Z87.1, Occupational and Educational Eye and Face Protection. Z87.1 is available from the American National Standards Institute, Inc., 1430 Broadway, New York, NY 10018.



#### **CAUTION**

Personal hearing protection is recommended when operating or working near this equipment.

Hearing protectors are required in high noise areas, 85 dBA or greater. The operation of other tools and equipment in the area, reflective surfaces, process noises, and resonant structures can increase the noise level in the area. For additional information on hearing protection, refer to Federal OSHA regulations, 29 Code of Federal Regulations, Section 1910.95, Occupational Noise Exposure and ANSI S12.6 Hearing Protectors.

#### Safety Procedures

All safety requirements listed below are those generally applicable to hydraulically-powered machinery but are not intended to be an all-inclusive list. They are intended as guidelines only and will assist in avoiding risk of injury when followed by qualified, experienced personnel. These

WARNING
Many types of machinery have parts that may start moving as soon as the hydraulic circuit is filled and pressurized. This could result in injury to personnel or damage to machinery.

WARNING
Make sure all personnel are clear
from the machinery being operated before shutting down the HPU.

precautions should be included in the comprehensive safety program for the particular machinery, equipment, plant or process and overseen by personnel capable of analyzing any hazards associated with operating and maintaining the equipment.

- 1. Return all movable parts of the machinery being operated to their normal startup condition, if possible, before starting unit.
- 2. Be sure all personnel, product, etc. are clear of machinery before starting hydraulic unit.
- 3. Check to make sure any hydraulic connections which may have been removed, replaced or disconnected during shut down have been reconnected securely before starting hydraulic unit.
- 4. Before starting the unit, perform all equipment checks described at the beginning of the operating instructions.
- 5. If there are tools or machinery being operated by the HPU that may move when hydraulic flow or pressure are turned off or turned on, block or lock these parts in position before shutting down the hydraulic unit.
- 6. Shut down the hydraulic unit and relieve pressure from all pressurized accumulators, actuators and lines before removing, tearing down or performing maintenance on any remotely-located actuators, hoses, filters, valves, piping, etc.
- 7. Any personnel observing or working on or adjacent to hydraulically-powered equipment must never place themselves in a location or position that could produce an injury in the event of:
- a hydraulic line failure either with the unit running or shut down;
- pump or motor failure or:
- pin-hole leaks in hoses or fittings;
- movement of machine components during normal operation or resulting from a component malfunction or failure.

- 8. Do not inspect hoses and fittings for leaks using your bare hands. A pin-hole leak can inject hydraulic fluid through the skin, with the potential for serious injury.
- 9. Avoid locating equipment in any environment for which it was not designed and which may create a dangerous operating condition such as an explosive atmosphere (e.g., gas, dust), high heat (e.g., molten metal, furnace), chemicals, extreme moisture, etc.
- 10. Avoid bodily contact with hydraulic fluids. Some hydraulic fluids may irritate or injure the eyes and skin. Check with your fluid suppliers to obtain this information.
- 11. Use only E.H. Wachs parts and materials when servicing the equipment. Substitute parts or materials could produce a hazardous operating condition.
- 12. When piping your equipment, use only materials of adequate size and strength to suit the flows and pressures of the system. Consider all safety factors when selecting the strength of materials to allow for shock and over-pressure conditions which could occur.



WARNING
The injection of
hydraulic fluid
under the skin can

cause serious injury and even result in death. If an injection injury occurs, seek medical treatment immediately.

# Operating Instructions

#### HYDRAULIC SYSTEM

The hydraulic system consists of a hydraulic fluid reservoir, filter assembly, single pump, and flow controls. The filter is a spin-on element for easy replacement. The filter housing has a pressure bypass valve to divert fluid directly to the tank in the event of a restricted filter.

Refer to the specifications table in Chapter 1 for capabilities of the hydraulic system and pump.

Pressure hoses from the pump are connected directly to a control module, which contains a relief valve, a flow control valve, and pressure and return ports. Optional control modules may contain additional valves and ports.

#### Hydraulic Fluid Requirements

The power unit is shipped from the factory empty. Oils meeting the specifications listed below will provide all-season operation if normal maintenance is performed.

The following fluids are recommended by E.H. Wachs. These fluids work well over a wide temperature range at start-up, allow moisture to settle out, and resist biological growth likely in cool operating hydraulic circuits. Other fluids that meet or exceed their specifications may also be used.

#### In This Chapter

HYDRAULIC SYSTEM

OPERATION

- Mobil DTE 24
- Mobil SCH 524
- Mobil DTE 10 Excel 32
- Shell Tellus T-32
- Texaco Rando

**Table 1: Viscosity** 

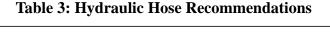
Temperature	Viscosity
50° F (10° C)	450 SSU max. (95 centistrokes, C.S.)
100° F (38° C)	130-220 SSU (27-42 C.S.)
140° F (60° C)	85 SSU min. (16.5 C.S. min)

**Table 2: Hydraulic Fluid Properties** 

Property	Specification
Pour point	-10° F (-23° C) min. (for cold startup)
Viscosity index	(ASTM D 2220) 140 min.
Demulsibility	(ASTM D 1401) 30 minutes max.
Flash point	(ASTM D 92) 340° F (171° C) min
Rust inhibition	(ASTM D 665 A&B) Pass
Oxidation	(ASTM D 943) 1000 hours min.
Pump wear test	(ASTM D 2882) 60 mg max.

#### **Tool Hose Recommendations**

The following table lists recommended hydraulic hoses for a variety of applications.



#### **OPERATION**

#### **Pre-Operation Checklist**

- Check the oil level in the hydraulic reservoir, and add oil if necessary.
- Connect the unit according the wiring instructions in Chapter 1.
- Check all hydraulic hoses for damage.
- Check all fittings and couplings to make sure they are tightly connected.
- Make sure the front of the motor is free of leaves, dirt, or other debris that may inhibit cooling or create a fire hazard.
- Check hydraulic connections as described in the following figure.
  - 1 = H.T.M.A. 3/8" male quick acting coupler with 1/2" NPT thread.
  - 2 = H.T.M.A. 3/8" female quick acting coupler with 1/2" NPT thread. (At the tool this may be H.T.M.A. 3/8" female quick acting coupler with 3/8" NPT thread.
  - 3 = H.T.M.A. 3/8" quick acting coupler with 1/2" NPT

thread.

nectors.

4 = H.T.M.A. 3/8" male quick acting coupler with 1/2" NPT thread. (At the tool this may be H.T.M.A. 3/8" male quick acting coupler with 3/8" NPT thread. A = Refer to Table 3 for hose recommendations. B = Use adapters with threads that match the tool con-

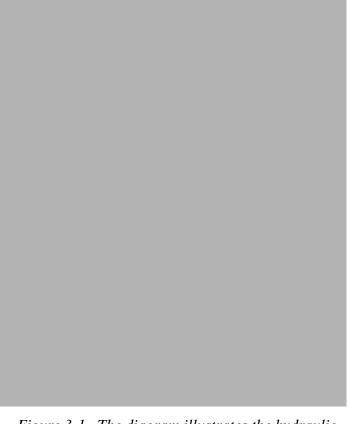


Figure 3-1. The diagram illustrates the hydraulic connectors.

#### Starting the Power Unit

- 1. Make sure the flow control circuit is set at 0 or off.
- 2. Make sure the tool is off or deactivated.
- 3. Connect the hydraulic hoses to the couplers on the power unit.
- 4. Connect the hydraulic hoses to the couplers on the tool.

- 5. Plug the power unit into the power source.
- 6. Turn the motor switch ON.
- 7. Allow the power unit to run without activating the tool until the hydraulic circuit warms up.

#### Operating the Tool

- 1. With the power unit running, turn the hydraulic circuit to the ON position, or turn the flow setting control to enable flow.
- 2. To pause or shut off the tool, return the circuit control to the OFF position, or set the flow control to 0.
- 3. When finished, turn the power unit switch to the OFF position.

# Maintenance

**IMPORTANT**: Use on genuine E.H. Wachs parts or equivalent. Using replacement parts that are not of equivalent quality may damage the hydraulic power unit.

#### HYDRAULIC SYSTEM MAINTENANCE

Observe the following for maximum performance and service life from the hydraulic system. See Table 1 at the end of this section for maintenance intervals.

- Use the correct hydraulic fluid at all times.
- Keep the hydraulic system and fluids clean at all times.
- Keep water out of the fluid.
- Keep air out of the lines. Air is indicated by the hydraulic system overheating and foam at the hydraulic tank breather. Tighten all suction line fittings and clamps.
- Hydraulic system wear is indicated by increased heat during tool operation, reduced tool performance, and eventual system breakdown.
- Remove condensed moisture from the hydraulic fluid.
  - Condensation is a frequent problem with cool mobile hydraulic circuits. This condition occurs in moist or cold climates when warm air in the reservoir tank draws moisture from the cooler outside air. Water will then accumulate in the tank.
  - Check the suction hose from the hydraulic tank to the pump inlet to make sure it is not kinked and that

#### In This Chapter

HYDRAULIC SYSTEM MAINTENANCE

MOTOR MAINTENANCE

TROUBLESHOOTING

- the clamps are secure. This will reduce the risk of pump cavitation and sucking air into the system. All pump fittings must be tight.
- Approximately once each week (less often in hot, arid climates), take a small sample from the bottom of the hydraulic tank by removing the 1/2" NPT drain plug. If clear water appears, drain tank until clean oil is flowing. If fluid is milky, allow it to settle for about 48 hours before draining.
- 2. Check hydraulic fittings and lines. Check for leaks, loose fittings, etc. throughout the entire hydraulic circuit.
- 3 Change the hydraulic filter.
  - To keep contaminants out of the hydraulic fluid and extend filter life, always connect the hose ends together when the tool is disconnected, and wipe off the connectors each time before connecting them.
- 4. Fill the hydraulic tank.
  - Remove the filter cap at the top center of the tank to fill it. The tank is full when oil appears in the perforated basket at the bottom of the filler pipe.

**Table 1: Hydraulic Maintenance Schedule** 

Service Item	Service Interval
Check fluid level	Each use or 8 hours
Check oil and filter	Every year or 300 hours
Remove condensation from fluid	Every 3 months or 50 hours
Inspect hydraulic system for leaks	Each use or 8 hours
Check pump coupling (replace if necessary)	Every 2 years*
Check internal hose assemblies (replace if necessary)	Every 2 years*
Test hydraulic flows and pressures (service as required)	Every 2 years*

<sup>\*</sup> These items should be serviced by a qualified hydraulics technician.

#### **MOTOR MAINTENANCE**

The sealed motor bearings are pre-greased at the factory for normal bearing life.

- 1. On motors supplied with a grease fitting, apply grease with a grease gun according to the schedule in Table 2 at the end of this section.
  - On NEMA 215 and smaller frames, use 1 to 2 full strokes of the grease gun.
  - On NEMA 254 through NEMA 365 frames, use 2 to 3 strokes.
  - On NEMA 404 and larger frames, use 3 to 4 strokes.
- 2. On motors with drain plugs, remove the grease drain plug and run the motor for 20 minutes. Replace the drain plug.
- 3. On motors equipped with slotted head grease screws, remove the screw and apply grease tube to the hole.
  - On NEMA 215 and smaller frames, insert a 2 to 3 inch length grease string.
  - On NEMA 254 and larger frames, insert a 3 to 5 inch length grease string.

**Table 2: Motor Maintenance Schedule** 

	Relube Interval			
Usage Level	42 to 215T Frame	254 to 326T Frame	364 to 447T Frame	
5000 hours	5 years	3 years	1 year	
Continuous normal application	2 years	1 year	9 months	
Seasonal service (motor is idle for 6 months or more)	1 year (beginning of season) 1 year 1 year		1 year	
Continuous in wet or dirty environment	6 months			

## **TROUBLESHOOTING**

**Table 3: Power Unit Troubleshooting** 

Problem	Cause	Remedy
Motor will not start	Line trouble (such as single phasing at the starter).	Check power source for overloads, fuses, controls, etc.
Excessive humming	High voltage.	Check input line connection.
	Overload. Compare actual amps	Locate and remove source of excessive friction in motor or load.
	(measured) with nameplate ratings.	Reduce load or replace motor with one of greater capacity.
	Single phasing.	Check current at all phases (should be approximately equal) and correct problem when isolated.
	Improper ventilation	Check external cooling fan to be sure air is moving properly.
	Improper ventilation.	Check motor for dirt build-up and clean motor.
Motor overheating	Unbalanced voltage.	Check voltage at all phases (should be approximately equal) and correct problem when isolated.
	Data militia non atatan	Check air gap clearance and bearings.
	Rotor rubbing on stator.	Tighten "through bolts".
	Over voltage or under voltage.	Check input voltage at each phase to motor.
	Open stator winding.	Check stator resistance at all three phases for balance.
	Grounded wiring.	Perform dialectric test and repair as required.
	Improper connections.	Inspect all electric connections for proper termination, clearance, mechanical strength, and electrical continuity. Refer to motor lead connection diagram on motor plate.
	Excessive grease in bearing.	Remove grease until cavity is approximately 3/4 filled.
Bearing overheating	Insufficient grease in bearing.	Add grease until cavity is approximately 3/4 filled.
	Dirt in bearing.	Clean bearing cavity and bearings. Repack with correct grease until cavity is approximately 3/4 filled.

## **Table 3: Power Unit Troubleshooting**

Problem	Cause	Remedy	
	Rubbing between rotating parts and stationary parts.	Isolate and eliminate cause of rubbing.	
Vibration	Rotor out of balance.	Have rotor balance checked or repaired.	
	Resonance.	Tune system or contact E.H. Wachs service for assistance.	
	Foreign material in air gap or	Remove rotor and foreign material. Reinstall rotor.	
Noise	ventilation openings.	Check insulation integrity.	
		Clean ventilation openings.	
Growling or whining	Bad bearings.	Replace bearings. Clean all grease from cavity and new bearing. repack with correct grease until cavity is approximately 3/4 filled.	
	Tool not connected to power unit.	Connect tool. Check coupler.	
	Hydraulic fluid reservoir low.	Check and fill as required.	
	Tool hoses blocked.	Remove obstruction.	
Motor runs but hydraulic circuit will not drive tools	Tool hoses incorrectly connected to circuit fittings.	Check that tool hose goes from top port and from tool return or out port to lower port; both ports on same side of the manifold.	
	Relief valve(s) stuck open.	Adjust or replace valve(s).	
	Tool is defective.	Repair as necessary.	
	Hoses too small.	Increase hose diameter. (Refer to hose specification table in Chapter 3.)	
	Improper fluid.	Replace fluid.	
Tool runs too hot	Cooler clogged, blocked air flow.	Clean cooler and straighten fins as necessary.	
TOOLIUIS TOO HOL	Hydraulic pump damaged.	Replace pump.	
	Flow control valves or priority valves have been added to circuit.	Some rotary tools must have flow controls. Adjust flow to match tool gpm to avoid forcing excess flow over relief.	
	Closed center tools in use.	Use only open center tools.	

# Parts List and Assembly

The following table lists the parts for the HCM-3E4-50 power unit. See the drawing after the list for assembly and parts identification.

**Table 1: Parts List** 

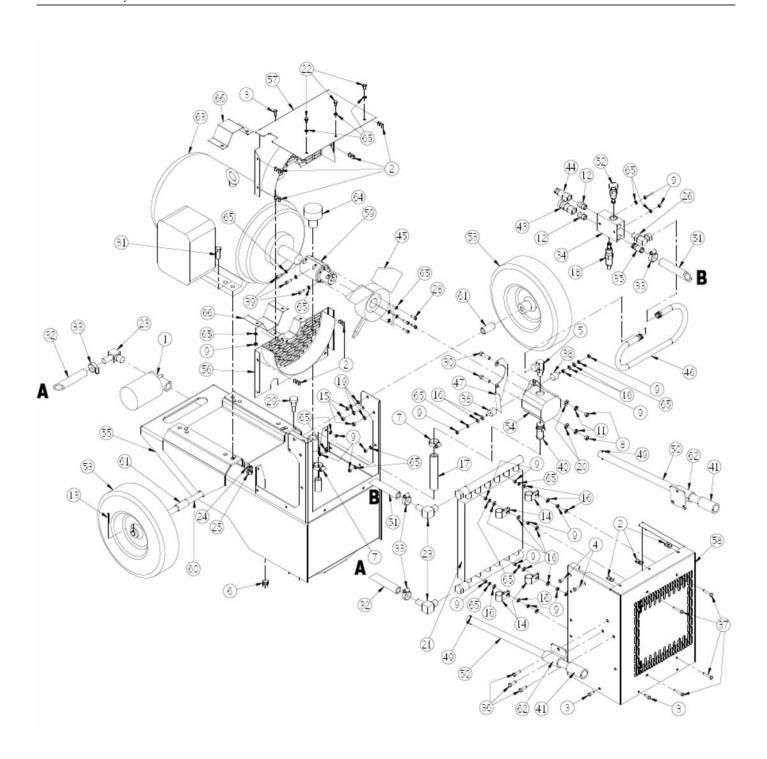
ITEM	P/N	Description	QTY
1	1013-OOP	FILTER COMPLETE	1
	1083-OOP	FILTER ELEMENT REPLACE- MENT	
2	1041-OOP	NUT JAM,	9
3	1044-OOP	BOLT, 1/4nc X 3/4	19
4	1046-OOP	BOLT, 1/4nc X 2 1/4	2
5	1047-OOP	FITTING, #6901-10-8	1
6	1048-OOP	PLUG, 1/2 MAGNETIC	1
7	1055-OOP	CLAMP HOSE	2
8	1061-OOP	NUT, 3/8 nc	2
9	1062-OOP	NUT ¼ nc	23
10	1062-OSP	NUT ¼ nc NYLOCK	2
11	1063-OOP	LOCK WASHER 3/8	2
12	1068-OOP	FITTING, 1/2 NIPPLE #5404- 0808	2
13	1080-OOP	PIN, COTTER 1/8 X 1 1/4	2
14	1085-OOP	CLAMP, .750	4

**Table 1: Parts List** 

ITEM	P/N	Description	QTY
15	1094-OOP	NUT, 5/16nc	6
16	1099-OOP	WASHER, 1/4 FLAT PLATED	12
17	1104-OOP	HOSE, -16 X 5.5	1
18	1146-OOP	VALVE, RELIEF	1
19	1175-OOP	WASHER, LOCK 5/16	6
20	1176-OOP	WASHER FLAT 5/16	2
21	1211-OOP	COOLER	1
22	1221-OOP	BOLT, 1/4nc X 1/2	4
23	1266-OOP	FITTING #4501-1212	3
24	1349-OOP	WASHER, LOCK 1/2	4
25	1351-OOP	NUT, 1/2 nc	4
26	1510-OOP	FITTING #2047-8-8S	1
27	1625-OOP	WASHER, LOCK 10-32 BOLT	4
28	1733-OOP	BOLT 1/4nc X 3/4 SOCKET HEAD	4
29	1768-OOD	GAUGE, SIGHT	1
30	1871-OOP	BOLT 3/8nc X 1 1/4	2
31	1872-OOP	BOLT 1/2nc X 2	4
32	1900-OOP	HOSE, RETURN -12 X 40	1
33	1926-OOP	CLAMP, HOSE	5
34	1958-OOD	MANIFOLD	1
35	1969-OOP	FITTING #20350-12-8	1
36	2034-OOP	BOLT 5/16nc X 3/4	6
37	2057-OOP	BOLT 1/4ncX 1 1/2	4
38	2082-OOP	FOOT	2
39	2084-OOP	BOLT 1/4ncX1 SK.HD. CAP.SCREW	3
40	2145-OOP	FITTING 4604-16-12	1
41	2365-OOP	GRIP HANDLE	2
42	2445-OOD	SPACER COOLER	4
43	2701-OOP	COUPLER HYDRAULIC FEMALE	1
44	2702-OOP	COUPLER HYDRAULIC MALE	1

**Table 1: Parts List** 

ITEM	P/N	Description	QTY
45	2820-OOD	FAN	1
46	2855-OOP	HOSE PRESSURE	1
47	2865-OOD	SUPPORT PUMP	1
48	2866-OOD	GRAPHIC SET E-10 PortaCo	1
49	2867-OOP	PIN SPRING	2
50	2873-OOD	HANDLE	2
51	2881-OOP	HOSE RETURN	1
52	4436-OOP	VALVE CONTROL	1
53	4687-OOP	WHEEL 14"	2
54	4945-OOP	PUMP HYDRAULIC	1
55	4946-OOW	TANK/FRAME	1
56	4947-OOW	GUARD FAN LOWER	1
57	4948-OOW	GUARD FAN UPPER	1
58	4949-OOD	GRILL	1
59	4950-OOD	COUPLER PUMP	1
60	4951-OOD	AXLE	1
61	4952-OOD	SPACER WHEEL	2
62	4953-OOW	MOUNT HANDLE	2
63	4955-OOP	MOTOR ELECTRIC 15 HP	1
64	2187-OOP	CAP FILLER	1
65	1064-OOP	WASHER LOCK 1/4	38
66	5193-OOD	GUARD COUPLER	2



# **Ordering Information**

To place an order, request service, or get more detailed information on any E.H. Wachs products, call us at one of the following numbers:

U.S. 800-323-8185 International: 847-537-8800

You can also visit our Web site at:

www.ehwachs.com

#### **ORDERING REPLACEMENT PARTS**

When ordering parts, refer to the drawings and parts lists in Chapter 5. Please provide the part description and part number for all parts you are ordering.

#### REPAIR INFORMATION

Please call us for an authorization number before returning any equipment for repair or factory service. We will advise you of shipping and handling. When you send the equipment, please include the following information:

- Your name/company name
- Your address
- Your phone number
- A description of the problem or the work to be done.

#### In This Chapter

ORDERING REPLACEMENT PARTS

REPAIR INFORMATION

WARRANTY INFORMATION

**RETURN GOODS ADDRESS** 

Before we perform any repair, we will estimate the work and inform you of the cost and the time to complete it.

#### **WARRANTY INFORMATION**

Enclosed with the manual is a warranty card. Please fill out the registration card and return to E.H. Wachs. Retain the owner's registration record and warranty card for your information.

#### **RETURN GOODS ADDRESS**

Return equipment for repair to the following address.

E.H. Wachs 600 Knightsbridge Parkway Lincolnshire, Illinois 60069 USA